

Sales Tax Exemption Policy

How do I receive a Sales Tax exemption on my order?

PayPal will refund sales tax on purchases to eligible Sales Tax exempt organizations with a properly completed exemption certificate or other acceptable proof of exempt status in the state where the items will be shipped.

Once you have completed your device purchase, please forward the confirmation email and a valid Sales and Use Tax Exemption Certificate to taxexempt@paypal.com. Please ensure the name of the purchaser matches the Certificate and all applicable fields are completed. Once your organization's Sales and Use Tax exemption has been verified, PayPal will refund all applicable taxes to your organization's PayPal account. After approval, future orders will not be charged sales tax when the order is settled (it may appear on order confirmations), provided valid proof of exemption is on file for the state(s) where the items will be shipped.

You'll be notified via email once your tax exempt request has been approved. It may take up to 3-5 business days.